

Mental Health Redesign and Implementation Task Force

Milwaukee County Mental Health Complex – Room 1045

Wednesday, December 4, 2013

3:00 – 5:00 p.m.

Representatives: Barbara Beckert (Disability Rights Wisconsin); Serge Blasberg (Quality AT); Pete Carlson* (Aurora Behavioral Health); Pam Fleider (MC3); Rachel Forman (Grand Avenue Club); Sue Gadacz* (BHD Community Services); Shawn Green (Cultural Intelligence AT); Peter Hoeffel (Person-Centered Care AT); Bernestine Jeffers (Wisconsin DHS); Jim Mathy (Community Linkages AT); Tom Nowak (Midwest Community Services); John Yopps (Quality AT); Nathan Zeiger (MC3)

Staff/Guests: Kathleen Eilers; Matthew Fortman; David Johnson; Derek Kenner; Jim Kubicek; Angie Moran; Michael Nunley; Tonya Simpson; Jan Wilberg; Jennifer Wittwer

Introductions & approval of meeting minutes

The minutes of the November 6 meeting were approved.

Presentation of BHD Community Services Branch data

Mr. Nunley, a Program Analyst from the Community Services Branch, presented data showing increasing requests for mental health services as well as strong positive outcomes for Targeted Case Management, Community Support Program, and Wiser Choice services. Additionally, the data show significant provider engagement in change initiatives to improve co-occurring capability (supported by the Milwaukee Co-Occurring Competency Cadre, or MC3). This information was initially shared at the CSB All Provider Meeting in November and made public on the County website at <http://county.milwaukee.gov/BHDCommunityServices.htm> (presentation titled “How Are We Doing?” listed under *Other News & Resources*).

Dashboard discussion & approval

The Quality Action Team presented a draft version of an online data dashboard for review and revision by the Task Force. The intent is for the dashboard to become a public, permanent, and consistently updated presentation of data relating to the mental health system and demonstrating the progress that the public and private stakeholders are making toward a more community-based, recovery-oriented, person-centered system. The development of the dashboard is responsive to SMART Goal 6 – “Establish a mechanism to publicly chart system quality indicators that reflect progress on Redesign SMART Goals” – as well as the HSRI recommendation to enhance quality assessment and improvement programs. The Task Force provided feedback on the dashboard content, and the Quality Action Team will make revisions accordingly. Pending final approval by the Task Force and all data owners, the dashboard will be embedded within the County website as a slideshow (similar to Microsoft PowerPoint) navigated by users either with the arrow keys or a drop-down menu of the slide titles. The dashboard is expected to go “live” to the public in early 2014 and to be updated quarterly (or as new data become available) thereafter.

Task Force plan for 2014

The Task Force discussed its 2014 workload and schedule and decided that the January 8 meeting date would be used to convene a smaller group to plan and prepare for a one-day summit for redesign stakeholders, tentatively scheduled for the first week of March. The purpose of the summit

* Task Force Co-Chair

is to provide a one-year progress update on the SMART Goals and to organize the necessary action and expertise to address cross-cutting issues and complete the remaining work on the SMART Goals in 2014. The planning group will work with the Task Force co-chairs and Jan Wilberg to set an agenda and prepare the logistics for the event.

Open public comment

Ms. Green introduced Dr. Derek Kenner of SMB Group, who is assisting the Cultural Intelligence Action Team with the development of cultural intelligence educational and assessment materials.

Adjournment

The next full meeting of the Task Force will be **Wednesday, February 12, 3:00 to 5:00 p.m., in Room 1045** at the Milwaukee County Mental Health Complex.